



Yardi Case Manager



CASE MANAGER

Keep your team on track

Expedite service delivery, boost collaboration and track critical data with a dedicated ticketing solution. Serve applicants, residents, participants, employees and vendors with greater efficiency. Use a dedicated solution that's customizable to track and report on anything that is time sensitive.

SIMPLIFY OVERSIGHT

Centralize request tracking into a single system that's easy to manage.

BOOST COMMUNICATION

Take a transparent approach to teamwork with cases that include workflows and assignable tasks with due dates and reminders.

KEEP COMPLIANT

Track responses to requests for reasonable accommodations, and make sure all followup tasks are completed.

FEATURES

CASE MANAGER



MULTIPLE CASE TYPES

Easily set up workflows that can be tailored to your business processes. There are no restrictions on case types and templates are flexible and simple to create.



CENTRALIZED CASE DATA

Keep everyone on the same page with a live data stream of case work that's updated in real time for all users.



STAFF QUEUES

Prevent cases from falling behind schedule by assigning cases to specific user queues.



VOYAGER INTEGRATION

Create work orders within a case or link work orders from Voyager to reduce data entry and improve tracking.



SINGLE SIGN-ON

Make it easy for your team to access cases. As part of the Yardi Suite, no separate user name or password is required.

PREPARE FOR THE NEXT GENERATION OF PROPERTY MANAGEMENT

The Yardi suite of solutions, now including Case Manager, supports service delivery, finance, property management, compliance and training. The Yardi platform helps organizations gain efficiency, boost productivity and maximize job satisfaction.



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Energized for Tomorrow